



## QUALITY POLICY

Edis AV Limited is committed to a comprehensive and evolving policy of assuring the quality of the products and services supplied to customers. In accomplishing this aim our policy is one of providing the highest quality outputs necessary to meet the specified requirements and implied expectations of our customers. The business will proceed in a reasonable and safe manner taking into account relevant legislation, standards, codes of practice and guidelines.

Directors and staff are committed to continual improvement of all aspects of operations, as required by ISO 9001:2015, through systematic ongoing review of internal activities, embracing feedback from team members, customers, suppliers, and other interested parties. Quality objectives resulting from these reviews may be established and communicated by the management to all relevant members of staff. Quality objectives describe required improvements in those operations to which they relate along with method, time scale and measurement criteria against which improvements can be achieved and measured.

The Directors will provide the necessary working environment and resources to ensure that quality objectives can be achieved.

The Directors will ensure that this policy statement is known, implemented and maintained throughout the business.

A handwritten signature in blue ink, appearing to read "David Edis-Bates". The signature is stylized and includes a long horizontal stroke at the bottom.

David Edis-Bates  
Managing Director  
21<sup>st</sup> March 2023